

Training & Deployment Consultancy



YOUR FASTEST ROUTE
TO SOFTWARE DEPLOYMENT

Programme:

**ManageEngine
Applications Manager**

Networks Unlimited Training & Deployment Consultancy

Networks Unlimited offers training programs that enhance your skills to support, implement, develop, and manage software solutions. Our product experts provide you with extensive hands-on experience based on real-time implementation of the products.

Training is learner-friendly with highly interactive tracks for all levels of users and offers this through both online and classroom sessions.

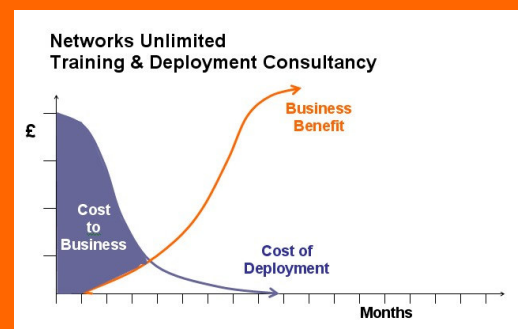
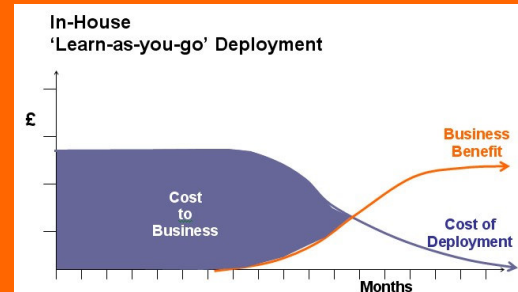
Networks Unlimited offers a combination of training and deployment consultancy designed to:

- Accelerate implementation of your new software
- Deliver business benefit earlier
- Minimise time and cost involved

Furthermore, Networks Unlimited's skilled team of instructors will show you how to implement all features from the outset:

- Eliminating the 'I didn't know it could do that' factor
- Helping parts of the business you didn't know you could help.
- Improving your return on investment

NU reduces the total software deployment cost to your business:



Training Format

At Networks Unlimited, we try to make life easy for you by conducting all training programs on-site at your offices. Prices are based on one simple daily rate which includes all traveling and over-night expenses.

- **One-day Onsite Training:**
The basic training is conducted at your premises, in the UK, for up to 6 technicians.
- **Two-days Onsite Training & Consulting:**

This advanced consulting program is conducted at your premises in the UK, giving basic training for the first day and deployment consulting on the second day. A product expert will install and configure the selected ManageEngine product according to your needs. Available for up to 6 technicians.



ManageEngine Applications Manager Basic Training Program

Course Objectives

At the end of this course you will be able to :

- Install Applications Manager
- Set up monitoring for your resources
- Configure Threshold and Actions
- Set up monitoring for your custom applications
- Create and manage Monitor Groups
- View and export Reports
- Use administrative options

Who Should Attend

If you are an IT Manager, System Administrator, or an Operator going to deploy Applications Manager in your environment for monitoring. Basic knowledge about the applications or devices to be monitored by Applications Manager is required.

Course Agenda

- Introduction
- Applications Management Plan
- Inventory by application type
- Resources to be monitored
- Protocol to be used for monitoring

Installing Applications Manager

- Supported OS
- Minimum Hardware Requirements
- Supported Browsers
- Installation procedure
- Free ports for Applications Manager to use
- Starting as Windows Service

Set up monitoring for your resources

- Creating New Monitors for various applications
- Ports to be opened in a secure environment
- View performance details of the application

Configure Threshold and Actions

- Creating and associating Threshold
- Creating and associating various types of Actions
- Bulk configuration of Alerts

Setting up monitoring for custom applications

- Monitoring Protocols supported
- Determining Availability
- Monitoring additional parameters

Creating and managing Monitor Groups

- Creating Monitor Groups and Sub Groups
- Associating monitors to groups
- Configuring alerts for groups

View and export reports

- SLA Dashboards for Availability
- Top N Reports
- Scheduling Reports
- Generating custom reports

Administrative options

- Global Settings
- Configuring retries
- Configuring Alert Escalations
- Scheduling Monitor Downtime
- Configuring Trap Listener
- Integration with ServiceDesk Plus
- Integration in to Enterprise Portal
- Creating Users and Defining Scope

Maintenance

- Backup and Restoration Applications Manager
- Upgrade Process
- Support Process Applications Manager Enterprise Edition

Applications Manager Enterprise Edition Architecture

- Need for Distribution
- Advantages of Agent-less Distributed Architecture

Deploying Enterprise Edition

- Installing and Starting
- Admin instance
- Installing and Starting Managed instance
- Configuring ports for Applications Manager in firewall

Monitoring Distributed Customer

- Creating monitors
- Alerting and Reports
- Support

For bespoke training or programs involving multiple ManageEngine software solutions, please contact Networks Unlimited to discuss your requirements.

Networks Unlimited

Established in 1992, Networks Unlimited (NU) pioneered the introduction of affordable, high quality network management software into the UK. Today, NU is one of the few independent service providers with more than 15 uninterrupted years experience in managing network performance, security and forensics.

During this time, NU has supplied businesses throughout the UK and Europe with solutions, services and consultancy for virtually every aspect of ICT management and has been instrumental in helping many vendors achieve market leadership

NU has worked for thousands of clients - the biggest, the smallest, private and public. All come to NU seeking the same set of requirements - high business benefit, low technical complexity and exceptional value for money. Supported by a professional team of technicians and account managers, this winning formula has secured the long-term loyalty of many customers and has attracted a growing following from overseas businesses that are prepared to cross boundaries to deal with NU.

Built around qualified individuals, NU's service delivery also embraces customers' needs for efficient, always-available online services. These include trial downloads, buy-online facilities, online demonstrations and training, all available from an extensive range of product-specific web sites (see below) that reflect NU's policy of in-depth, product focus.

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